

Project Manager

Location: Ellicott City, Maryland (Hybrid)

Department: Engineering / Networking & Embedded Systems

Employment Type: Full-Time

About Tolero Networks

Tolero Networks enables secure, resilient communications from the most remote locations on Earth to the far reaches of the solar system. We build technologies that facilitate cooperative resource sharing across terrestrial and extraterrestrial networks.

We are seeking an organized, proactive **Project Manager** to lead customer-facing operational engagements for partners integrating the Tolero Overlay Networking Router into their systems. In this role, you will manage multiple customer accounts simultaneously, acting as the primary point of contact for project schedules, scope, budgets, and reporting requirements. You will serve as the operational bridge between external customer teams and Tolero's internal engineering leadership.

Key Responsibilities

- **Customer Integration Management:** Serve as the operational point of contact for multiple external customers integrating Tolero router solutions, maintaining strong, trusting client relationships throughout the project lifecycle.
- **Schedule & Milestone Tracking:** Build, track, and maintain integrated master schedules (IMS) across multiple customer accounts; ensure milestones, key deliverables, and integration dependencies are hit consistently.
- **Cost & Budget Control:** Monitor project expenditures, track resource allocation, and ensure integration efforts stay within budgeted cost parameters.
- **Contractual & Status Reporting:** Author, compile, and deliver regular status reports, progress dashboards, action item logs, and formal project review materials to meet customer and organizational reporting standards.
- **Risk & Issue Governance:** Proactively identify project risks, schedule slips, or budget variances; collaborate with internal teams to develop mitigation strategies and keep customers informed.

- **Internal Coordination:** Work closely with Tolero's Systems Engineering, Software Engineering, and Testing teams to align customer delivery expectations with internal release schedules and resources.

Required Qualifications

- **Education:** Bachelor's degree in Business Administration, Project Management, Communications, Operations, or a related field (or equivalent practical experience).
- **Project Management Experience:** 3+ years of professional experience managing projects, project schedules, budgets, and customer-facing deliverables.
- **Multi-Account Coordination:** Proven ability to manage multiple customer accounts or complex projects concurrently without sacrificing quality or organization.
- **Project Tooling:** Proficiency with standard project management and tracking software (e.g., Microsoft Project, Jira, Smartsheet, Asana, or Monday.com).
- **Communication & Organization:** Outstanding written and verbal communication skills, with a track record of translating project metrics into clear reports for executives and external stakeholders.

Preferred Qualifications

- Project Management Professional (PMP) certification.
- Experience managing customer-facing deployments in aerospace, defense, or technology hardware/software integration environments.
- Familiarity with formal reporting requirements, milestone reviews, or contractual deliverable structures (e.g., commercial SLAs or government CDRL/SDRL tracking).
- Experience facilitating meetings between non-technical customer stakeholders and internal engineering technical leads.
- Ability and willingness to obtain a Top-Secret level security clearance. This includes being subject to a government security clearance investigation and meeting the requirements for access to classified information. Eligibility requirements include U.S. citizenship.

Why Build the Future with Tolero?

At Tolero Networks, solving the toughest communications challenges—from remote terrestrial environments to interplanetary space—requires brilliant minds working

seamlessly together. We cultivate an open, purposeful environment where curiosity is celebrated, ego is left at the door, and cross-disciplinary collaboration fuels our most complex achievements.

If you are a smart, proactive problem solver who thrives in a supportive team culture and gets energized by the idea of building the networking infrastructure that connects our world to the solar system, Tolero is where you belong. Join us, and help pioneer the future of resilient, solar-system-wide communications.

Benefits

Tolero offers a generous, comprehensive benefits package designed to support our team members and their families:

- **Compensation & Equity:** Competitive base salary, performance bonuses, and company equity opportunities.
- **Health & Wellness:** Comprehensive medical, dental, and vision plans, plus Flexible Spending Accounts (FSAs).
- **Financial Security:** Retirement plans with Tolero contributions, life insurance, and short- and long-term disability coverage.
- **Work-Life Balance:** Generous paid time off (PTO) to ensure rest and recharge.

Equal Opportunity Employer Statement

Tolero is an Equal Opportunity Employer. We celebrate diversity and are committed to creating an inclusive environment for all employees. We do not discriminate based on race, color, religion, sex (including pregnancy, gender identity, and sexual orientation), national origin, age, disability status, genetic information, protected veteran status, or any other characteristic protected by law. Qualified applicants from all backgrounds are encouraged to apply.